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INFORMED CONSENT REGARDING ELECTRONIC COMMUNICATION OR THE INTERNET USE OF PHI:

Optimal RD encourages the opportunity to communicate electronically. Transmitting PHI electronically possesses additional risks that Optimal RD would like you to read and acknowledge.

Risks:

1. E-mail and teleconferencing can be immediately broadcast worldwide and be received by intended and unintended recipients.
2. Transmission of PHI can be disrupted or distorted by technical failures and/or the transmission of the PHI could be intercepted.

It is the policy of Optimal RD that all electronic messages sent, or received, which concern the diagnosis, or treatment, of the client will be part of the client's PHI and will treat such email correspondence, or internet communications, with the same degree of confidentiality as afforded other portions of the PHI. Telecommunications will not be recorded or stored. Optimal RD may forward e-mail messages within the entity as necessary. Optimal RD utilizes Kalix Software, G Suite, Smart Fax, and laboratory partners within its day to day operations all which are aligned to meet the HIPPA Privacy Practices. Optimal RD will use reasonable means to protect the security and confidentiality of e-mail, and internet communication, but because of the risks above, Optimal RD cannot however guarantee the security and confidentiality of email, fax or internet communications.

If consent is authorized, it is the responsibility of the client to use a protected communication method, inform Optimal RD in writing of any type of information you do not want to be transmitted, but not limited to such as diagnosis or treatment of AIDS/HIV infection, other sexually transmissible, or communicable diseases, behavioral health, mental health, or alcohol and drug abuse.

Optimal RD is not liable for breaches of confidentiality caused by the client. Any further use of electronic communication initiated by the client constitutes informed consent. I understand that the use of electronic communication may be withdrawn at any time by written communication.